

date_subrr recommen recommend_gp_comment

Neither good nor poor
Neither go I'm not a big fan of writing I prefer talking to a person
Very good Always an excellent service despite being a very busy surgery
Good All my experiences have been good.
Very good Very easy to use
Good
Very good Prompt response to Patch request
Very good
Very poor Omg the system is very linear I didn't want to talk about my health or medicat
Neither good nor poor
Neither good nor poor
Very good
Good
Don't know ""They didn't answer the phone, my call was disconnected "
Neither go My main problem was ignored and focused on the completely wrong thing
Very poor Couldn't complete a simple request. Send a linkage key.
Very poor literally cant get a linkage key to save my life
Poor Shit shite shit. Pop up box after pop up box for this cookie and that data permi
Very good
Very good Always helpful and responsive
Good
Good Easy to use
Very good
Very good ""I am happy, they have good doctors who really care for their patients "
Very good reception knows farely well about the individual and its cases.
Very good It give you the opportunity to explain what is happening so the Doctors have a
Very good
Good I habe
Good
Very poor i have requested for some specific documents to be issued and it seems that it
Very good Very professional help and customer service
Good
Very good always helpful
Don't know ""Because I wasnâ€™t speaking to or visiting my practice, itâ€™s poor because
Very good everything runs smoothly
Good Good
Very good They always act on information or requests promptly and get the job done.
Good
Good
Neither good nor poor
Good
Neither go Not had to use recently
Very good It is good ok
Good
Neither go I didnt seem to have chance to review
Very good
Good
Good Im just getting the hang of it. Im hopeless with new apps
Very poor I left in tears

Good
Neither go ""Poor etiquette in emails or messages. No one is polite enough to address the
Neither go Would be good to use one platform
Neither go Its long winded
Good
Good
Very good
Good
Neither go Neither good nor poor as I have not been contacted by the practice yet.
Good
Neither good nor poor
Very good

As a patient, we are human and have names. Writing skills may be required to provide better customer s

service. Also when a request for a sick note is made a couple of days before expiry. I donâ€™t underst

:and why the surgery cannot action accordingly to ensure itâ€™s provided consecutively as these not

es are not for the patient but work or DWP and the patient needs these on time to send as these bod

lies are not always accommodating when late. "