

date\_submitted recommend\_gp\_comment

02/04/2024 Good Quick respond especially from the online patches for all concerns

02/04/2024 Very good Efficient when dealing directly with a person.

02/04/2024 Good Good because they referred me to using PATCHS which is useful. Didn't  
02/04/2024 Good select very as I was unable to get an appointment.

Neither  
good nor  
02/04/2024 poor Unable to upload images despite several attempts

02/04/2024 Very good Very easy to contact my GP for my repeat prescription.

02/04/2024 Very good

02/04/2024 Good Contact from doctor was quick

02/04/2024 Very good We always get quick response and help when needed. And dont have to go through long process and waiting appointments.

03/04/2024 Very good They always respond very quickly

03/04/2024 "Don't know" As I haven't spoke to anyone yet

03/04/2024 Very good The receptions in belmont medical centre is very quick to respond to my queries as always.

03/04/2024 Very good Always helpful

05/04/2024 Very good  
Neither  
good nor

08/04/2024 poor

08/04/2024 Very good Polite and fast

08/04/2024 Good The receptionists are always helpful. We are always seen in a reasonable time and the doctors always give you space and time to discuss your concerns.

08/04/2024 "Don't know" havent spoken with them yet?

08/04/2024 Very good

08/04/2024 Good because they are  
09/04/2024 Good

09/04/2024 Very good They have always been a good surgery and listen

09/04/2024 Very good

Neither  
good nor  
09/04/2024 poor The lady on phone was not helpful  
09/04/2024 Good

Neither  
good nor  
10/04/2024 poor I havent had a reply so cant comment

10/04/2024 Very good easy to use

11/04/2024 Very good

11/04/2024 Very good

11/04/2024 Very good Its great easy to understand

11/04/2024 Good

11/04/2024 Very good

11/04/2024 Very good

11/04/2024 Good

11/04/2024 Good

We always thankful to the Belmont Medical Centre for the kind attention and  
12/04/2024 Very good providing supporting as soon as possible

I spoke to someone on the phone and she gave me detailed information on  
12/04/2024 Very good how to go about my request. She was really patient and helpful.  
Neither  
good nor  
15/04/2024 poor  
Neither  
good nor  
15/04/2024 poor

15/04/2024 Neither good nor poor  
15/04/2024 Neither  
"The practice's website says that I should arrange a travel consultation 6-8 weeks before travel. I have completed the online risk assessment and phoned to enquire about a consultation however with less than 6 weeks to departure I have not been contacted"

16/04/2024 Very good  
We always thankful to the Belmont Medical Centre for their kind support and help

16/04/2024 Good "Belmont have always been fantastic to me, but I haven't really had an experience of them today, per se, because I've just answered questions on a webpage. "

16/04/2024 Good Was able to submit an admin query easily

16/04/2024 Very good

17/04/2024 Very good

17/04/2024 Very poor 3 weeks for a mental health decline appointment is a waste of time and space

17/04/2024 Very good "Reception very helpful, advice and help from the Dr's is first class. "  
17/04/2024 Good

17/04/2024 Very good

18/04/2024 Very good

18/04/2024 Very good

18/04/2024 Very poor Taking a pain killer of repeat doesn't solve the issue with my knees.

18/04/2024 Very good Because I trust them

18/04/2024 Very good Very prompt

19/04/2024 Very poor Doctors are not very good.

19/04/2024 Very good Good

19/04/2024 Very good Ive always found the surgery and staff to be both pleasant and helpful

Neither  
good nor "2 weeks to get a regular appointment. Nice receptionist who does the best  
22/04/2024 poor that she can, however."

23/04/2024 Very good

23/04/2024 Very good

23/04/2024 Very good very helpful staff at reception and brilliant doctors

24/04/2024 Very good I feel respected and the staff are very polite and helpful

24/04/2024 Good

Neither  
good nor Error with urgent clinic appt offered for 23/04 but booked for 22/04 resulting  
24/04/2024 poor in incorrect DNA

24/04/2024 Very good

Neither  
good nor  
25/04/2024 poor

25/04/2024 Very good Always great service

25/04/2024 Very good

26/04/2024 Very good

26/04/2024 Very poor  
29/04/2024 Good

29/04/2024 Good Reasonably straight forward  
Neither  
good nor  
29/04/2024 poor  
29/04/2024 Good  
Neither  
good nor  
30/04/2024 poor

Neither  
good nor  
30/04/2024 poor Haven't spoken to the doctors as yet  
30/04/2024 Good