

date\_subm recommend\_gp

##### Very good  
##### Good  
##### Very good  
##### Very good  
##### Very poor  
##### Very good  
##### Neither good nor poor  
##### Very poor  
##### Poor  
##### Good

##### Good  
##### Very good  
##### Good  
##### "Don't know"  
##### Very good  
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##### Neither good nor poor  
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##### "Don't know"  
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recommend\_gp\_comment

O believe it make things easier for both patients and GP nurses and doctors

It is a very useful service

Belmont Medical Centre always helps us respond to our health problems very quickly and they are very kind

Always help when they are able.

Can get through to make phone appointment

They make appointment fast

I donâ€™t like spending 20 minutes filling this out to try to speak to a doctor

Didnâ€™t address the issue and just simply closed the request

Usual experience

"The new door system is absolutely intolerable. What sort of door needs instructions on it for how to use??!! How is this safe in an emergency? Or for disabled users, or those with buggies? I was made to feel stupid / inpatient when I failed to operate this clearly faulty door previously. Not only that but what sort of security door needs to be propped open for the majority of the day so it doesnâ€™t cause inconvenience to its users?? Not a great use of moneyâ€™. I would go back to the suppliers / fitters and demand my money back"

Great doctors and staff

Because I have already had an appointment where I have asked for my medical records to be located from 197

Always responsive and helpful.

Had a good experience with secretary

I think the service is not helpful and it is patronising

Always a speedy response to any health issue.

quick response

Belmont Clinic is always very helpful

I only spoke to reception today

I have most times had a good response.

"I haven't had a response yet."

good experience

They have always been very helpful and supportive

unsure

Poor GP consultation

Always get a prompt reply using the patchâ€™s system.

Requests are dealt with speedily and professionally

Very swift response and helpful service.

Nothing to complaint

"i liked the old system you made in place, this new system is so confusion and time consuming "

All Staff from Reception to GPs are excellent and helpful

Always polite and helpful. No problem speaking/seeing a DR

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